

# **Access Statement For The Old Bakery Restaurant with rooms**

## **Introduction**

The award winning 4 star Silver and 2 AA Rosette Old Bakery Restaurant with Rooms is ideally located in the Uphill area of Lincoln, close to Lincoln Cathedral, Castle and many other points of historic interest in the Cathedral Quarter with it's popular mix of original shops, cafes and public houses which are to be found on the Bailgate and Steep Hill. The surroundings at The Old Bakery are rustic, relaxed and informal.

The Old Bakery rooms which belong to the sister company of The Old Bakery Restaurant have been awarded 4 star AA and 4 star Silver Award Quality in Tourism assessment ratings.

All rooms have a digital colour TV with Freeview and Teletext, BT Broadband Wireless Internet Access, radio/alarm, central heating, tea and coffee making facilities and hairdryers and are comfortable and well appointed.

Ensuite facilities are available with freshly laundered towels provided daily for all guests. Ironing facilities are also available on request.

In order to comply with legislation and for the comfort and safety of our guests all rooms are non-smoking.

We have an undercover lock-up area available for bicycles and an enclosed courtyard suitable for motorbikes (please state your requirement when booking).

## **Pre-Arrival**

- Telephone: 01522 576057 (outside UK +44 1522 576057)
- Text: 07949 035554 or 07795 604996
- Email: enquiries@theold-bakery.co.uk
- Web address: www.theold-bakery.co.uk
- Address: 26/ 28 Burton Road, Lincoln LN1 3LB
- How to find us .....
- On the A46 (Relief Road) follow directions for Lincoln North and follow the brown tourist signs for the Historic Centre, Cathedral and Lawns Visitor Centre by taking the 3rd exit at the roundabout for the A15 junction if approaching from the West.
- At the next roundabout take the 3rd exit and then at the next roundabout take the 1st exit which will bring you to Burton Road. (NB there is a Shell petrol station on the left as you turn on to Burton Road).
- The Old Bakery is located towards the end of the road (close to Lincoln castle walls) on the right side of the road, half way between the Museum of Lincolnshire Life and the Lawns Visitor Centre.

## **Arrival & Car Parking Facilities**

- Car Parking
- There is ample free parking to be found outside our premises on Burton Road. This is restricted to 2 hours only between 10.00am and 4.00pm Monday to Saturday and unrestricted on Sundays and Bank Holidays. Within 100 yds of our premises you will find totally unrestricted road parking on Upper Long Leys Road.
- Check-In
- Check-in time is 11am until 2pm or 6.30pm until 9.30pm. Please state your preferred check-in time when making your reservation. We can make alternative arrangements if specifically requested. Please observe however that we are only a small establishment and do not operate a 24 hour reception/check-in desk.
- (Guests receive all necessary keys to enable them to come and go as they please once checked-in)
- Check-Out
- Check-out by 10am on morning of departure.

## **Main Entrance & Reception**

- Entrance to Reception is on the ground floor via the main door at 28 Burton Road with no steps or ramps although there is no dropped kerb. The road and pavement is a fully tarmac surface. Subsequently if the restaurant is closed, access to all rooms is at the rear of the premises from Occupation Road which runs in a semi circle at the rear of Burton Road. The rear door is clearly marked 'The Old Bakery'. There are no kerbs or ramps at this entrance and the surface is flat and level Indian sandstone paving.
- The restaurant is normally closed between 2.30pm and 6.00pm and after 11.00pm each evening and in that event you shall be required to enter the rooms from Occupation Road only. If you wish to contact us, the phone number is clearly displayed above the menu board at the front of the premises. A code will be issued to allow access through this door using a key pad system. A key will be issued at the same time to allow access to the entrance door for all rooms which are located up a flight of stairs on the first and second floors.
- Upon arrival if you have not provided all details by booking online, you shall be required to complete and sign a guest registration form. Seating is available in our reception area during this process and a full familiarization tour will be given.

## **Public Areas - General (Internal)**

- The hall, stairs and landing are carpeted with a handrail running the full length of the stairs and at the top of the landing a public telephone and refrigerator are provided for the use of our guests. In addition an ironing board is provided in an unlocked boiler cupboard at the top of the stairs. An umbrella rack and several umbrellas for the use of guests are also located at the side of the boiler cupboard.
- Emergency lighting is provided within the hall, stairs and landing and will illuminate in the event of a failure to the electricity supply.

## **Public Areas - WC**

- Wheelchair access has been designed at the entrance to the restaurant and the garden area is also readily accessible.
- The Public W.C's are located within the main restaurant on the ground floor directly opposite the middle dining room. Floor surfaces are non-slip and pull cords provided for the light switches with coat hooks provided inside each door. The ladies W.C. has disabled facilities and wheelchair access.

## **Restaurant / Dining Room**

- Lighting is in the form of dimmer assisted spotlights in the ceiling. Seating and tables are all moveable with a maximum seating capacity of 30 covers in the main dining room and 15 covers in the middle dining room. The main dining room contains wooden Captains chairs with arms and upholstered seating in the middle room without arms.
- Menus are written in Arial font size 12 and compiled with specific dietary requirements in mind and vegetarian and vegan requirements are catered for with additional regard being given to gluten free diets, celiac disease sufferers, lactose intolerance and other specific allergies.
- As a more practical and popular alternative to Braille, all menus have been audibly transcribed and are available to our partially sighted and blind customers on a portable MP3 player.
- Waiter/waitress service is provided in respect of meals and drinks since table service is standard.

## **Laundry**

- Although laundry facilities are not provided on site, a launderette is located 100yds south of our premises on Burton Road with drying only being welcome.

## **Shop**

- A corner shop is located 150 yds. south of our premises on Burton Road with numerous shops being located 250 yds. north on Burton Road offering a wide range of services e.g. general groceries, chemist, post office, florist, off license etc.

## **Treatment room/s**

- Not Available

## **Leisure Facilities**

- Not Available

## **Outdoor Facilities**

- Not Available

## **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not Available

## **Bedrooms**

- All bedrooms are located on the first and second floors and regrettably it has not practical to install a stair lift on the grounds of restricted access following advice from the Fire Authorities.
- Two separate fire alarms are installed on the landing and smoke detectors fitted in all rooms which are linked to a central alarm system. Evacuation notices in the event of any emergency are posted on the inside door of each bedroom.
- There are two double ensuite rooms and one twin room located on the first floor with entrances being level and a further double room is located up a small steep flight of stairs on the second floor.
- All TV's are digital freeview with teletext facility.
- Vibrating alarm clock radios are installed in all bedrooms.
- All kettles are cordless with indications for observing the water level from the outside.

- A communal fridge is located on the landing and sits on a wooden dough mixing table where leaflets are also situated.
- All flooring is deep pile carpeted.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

- The twin room on the first floor and double room on the second floor have private bathrooms exclusive to each bedroom and the remaining two double bedrooms on the first floor are ensuite.

### **Self-Catering Kitchen**

- Not Available

### **Caravans, Holiday Homes & Twin Units**

- Not Available

### **Touring Facilities (Holiday Parks)**

- Not Available

### **Boats - Narrow Boat, Cruiser & Hotel Boat**

- Not Available

### **Attractions (Displays, exhibits, rides etc.)**

- Not Available

### **Grounds and Gardens**

- A Victorian walled garden exists at the rear of the premises and is available for use by guests. The flooring consists of Indian sandstone and is entirely flat with tables and chairs also being available for use.

### **Additional Information**

- Wireless Broadband Internet Access is available free of charge in all bedrooms.

## **Contact Information**

- Address: 26/28 Burton Road, Lincoln LN1 3LB
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- Email: [enquiries@theold-bakery.co.uk](mailto:enquiries@theold-bakery.co.uk)
- Website: [www.theold-bakery.co.uk](http://www.theold-bakery.co.uk)
- Emergency number: 07949 035554

## **Future Plans**

- At the rear of the premises, work will commence in mid-September 2007 to create a room constructed of brick, timber and glass designed to cover the majority of the garden area. This work is anticipated to last for approx. 10 weeks and should therefore be completed by end November 2007 latest.

**We welcome your feedback to help us continuously improve if you have any comments please phone 01522 576057 or email [enquiries@theold-bakery.co.uk](mailto:enquiries@theold-bakery.co.uk)**